

SMALLDOGBARKS

2721 Dahlgreen Road
Raleigh, NC 27615

www.smalldogbarks.com

smalldogbarks@gmail.com

(919) 919-218-8196

Welcome To Smalldogbarks Pet Sitting Services!

Thank you for choosing me as your pet sitter. This is an important decision for both you and your pet. I take pride in the fact that my clients know me as their personal pet sitter and trust me completely. My services are provided in an honest and caring manner.

The attached pet sitting application will allow me to get better acquainted with your pet. Please complete these forms, and I will collect the application along with 4 signature pages prior to your pet's check-in.

Attached you will find:

- 1.) Pet Application;
- 2.) Veterinary Release Agreement;
- 3.) Pet Services Health and Temperament Agreement;
- 4.) Legal Agreement
- 5.) Cancellation Policy

Terry Dail
Smalldogbarks Pet Sitting Services

PET APPLICATION

CLIENT INFORMATION

Client Name: _____

Client Address: _____

Telephone: (home) _____ (Business) _____

Cell phone: _____ Email _____

Emergency contact: (should not be the same as above)

Name: _____

Telephone: (home) _____ (2nd phone) _____

VET INFORMATION: PLEASE PROVIDE CURRENT VACCINATION RECORDS FROM YOUR VET

Veterinarian's Name: _____

Veterinarian's Address: _____

Veterinarian's Telephone Number: _____

PET INFORMATION

Pet's Name: _____

Birthday: _____ Age: _____

Breed: _____

Color/Markings: _____ Sex: M or F _____ Neutered / Spayed _____

Micro chipped: YES NO Registered with: _____

PET HEALTH INFORMATION

1. Are there any restrictions that should be placed on your pet's activities? _____

2. Is your pet on any medications that must be administered? _____ If yes, please list medication(s) name, procedures and dosage _____

3. Does your pet have allergies (if so, to what)? _____

4. Does your pet have any existing medical issues, or is being treated for a medical issue currently? _____
(If yes, please explain) _____

5. Has your pet had ringworm or been exposed to ringworm? YES NO

FEEDING

1. What brand of food does your pet eat? _____
2. How much food does your pet eat? _____
3. What time of the day does your pet eat? _____
4. Can you take a food based item away from your pet without incident? Yes _____ No _____

FUN TIME

1. Is your pet allowed outdoors? ____ YES ____ NO
2. Does your pet have a favorite toy or game? If yes please describe: _____

PET TRAITS

Please answer the following brief questionnaire about your pet. It will help me to better care for them.

1. Does your pet have a favorite hiding places? _____
2. Is there something that will bring her/him out of hiding when called and not responding, i.e., the sound of the can opener or treat jars, etc.? _____
3. Does your pet stop eating when stressed? ____ YES ____ NO
4. Does your pet like to be held? ____ YES ____ NO
5. Are there any areas on your pet's body that does not like to be touched by humans (ears, paws, etc.)?
6. Does your pet get frightened by unfamiliar or loud noises? (If so, please explain):
7. Does your pet try to escape? ____ YES ____ NO
8. Is there any type of person (mailperson, service person, etc.) or pet (specific breed, male, female, etc.) your pet routinely dislikes or fears? If yes, please describe: _____
9. Has your pet had any incidents with any other dogs? _____ (If so explain): _____

10. If necessary, please describe any additional information that will help me provide your pet with his/her everyday routine.

Client's Signature: _____ Date: _____

Veterinary Release Agreement

In the event that my pet appears to be ill, injured, or at significant risk of experiencing a medical problem at the start of service or while in the care of Smalldogbarks Pet Services, or Agents of Smalldogbarks (collectively “Small Dog Barks”), I give permission to Smalldogbarks to seek veterinary service from a veterinarian or a veterinary clinic. My veterinarian information is listed on the pet application. If none are listed Smalldogbarks will take your pet to **Bowman Animal Hospital**.

I ask Smalldogbarks to inform the attending clinic or veterinarian of my requested total diagnosis and treatment limit of \$ _____ per pet / all pets (most common values are \$200, \$1000, or unlimited). I understand that efforts will be made to contact me regarding any treatments, illness, injury, or potential problems as soon as the condition is deemed not life threatening and/or contact is possible. I understand that Smalldogbarks works hard to prevent accidents and injuries, and that such problems may occur no matter how well a pet is cared for. I agree to allow Smalldogbarks to use their best judgment in handling these situations, and I understand that Smalldogbarks assume no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet(s).

I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies, and boarding. Such payments will be made within 14 days of the initial incident. I also agree to be responsible for all Special Service fees assessed by Smalldogbarks for emergency transportation, care, supervision, or hiring of emergency caregivers, and will pay such fees within 14 days of each incident.

I further authorize Smalldogbarks and my primary veterinarian(s) to share all the medical records of all of my animals with veterinary clinics in an emergency in the interest of providing the best care for my ill or injured animal(s).

Every dog, at the site of service will be current (per my veterinarians recommendations) on its rabies vaccinations prior to the arrival of any caregiver. I will also make arrangements to guarantee that each animal will remain current on its rabies vaccinations throughout each service visit period.

I agree to notify Smalldogbarks of any signs of injury or possible illness before any visit as soon as the condition appears. Smalldogbarks reserves the right to cancel service if a pet with a potentially infectious condition exists. Smalldogbarks strives to provide clean, safe service to each of our clients. In doing so, Smalldogbarks strongly recommends that each pet and large animal be vaccinated, dewormed, and protected from harmful insects according to veterinarian recommended standards.

This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Smalldogbarks cares for one or more of my pets. I understand that this agreement applies to all the pets and large animals within Smalldogbarks care. In signing this contract, I agree that I have the sole authority to make health, medical, and financial decisions regarding the animals that will be scheduled to receive service.

Client/Owner Name: _____

Signature: _____ Date: _____

SMALL DOG BARKS

Pet Services Health and Temperament Agreement

I understand that I am solely responsible for any harm caused by my pet while in the care of SMALL DOG BARKS Pet Services, or Agents of Smalldogbarks (collectively "Small Dog Barks"). I understand and agree that by leaving my pet, in their care, Small Dog Barks has relied on my representation that my pet has been vaccinated and is in good health.

Furthermore, my pet has neither harmed nor shown aggressive or threatening behavior towards any person or other pet(s). I understand and agree that Small Dog Barks Pet Services will not be held liable for any problems that develop provided reasonable care and precautions are followed, and hereby release them from any liability of any kind arising from Small Dog Barks.

I understand that any problems arising with my pet will be treated as deemed best under the sole discretion of Small Dog Barks, and I assume full financial responsibility for any and all expenses incurred. I expressly assume the risk of any damage or injury, which my pet may suffer, including but not limited to any injury or damage resulting from the actions of any pet.

In consideration of and an inducement to the acceptance for specific services, I hereby agree to indemnify Smalldogbarks Pet Services for any and all claims by any member of my family or any other person as a result of any action by my pet.

I CERTIFY THAT I HAVE READ AND UNDERSTAND THE TERMS AND AGREEMENTS SET FORTH ON THIS PAGE. I AGREE TO ABIDE BY THIS STATEMENT AND ACCEPT ALL TERMS AND CONDITIONS OF THIS AGREEMENT.

Signature of Owner: _____

Printed Name of Owner: _____ Name of Dog: _____

Date: _____

NOTE: It is a State Law that your pets need to be vaccinated.

PLEASE PROVIDE CURRENT VACCINATION RECORDS FROM YOUR VET

Legal Agreement

For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals. For the purpose of the document SMALLDOG BARKS Pet Services, or Agents of Smalldogbarks will be called collectively “Small Dog Barks”.

- A Pet Application must be provided to Smalldogbarks before service is provided for any period.
- A Consultation (meet & greet) will be scheduled shortly after request is made.
- **Cash or Checks only is accepted upon check-in OR check-out.**
- Smalldogbarks is not responsible for any damage to property of the client or others unless such damage is caused by the negligent act of the Pet Sitter. Smalldogbarks agrees to remain fully insured through Pet Sitters International or a comparable entity.
- Smalldogbarks cannot service “Visiting” pets or animals that do not belong to the Owner. A separate set of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s) must be provided.
- The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed Smalldogbarks is authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, from Bowman Animal Clinic, unless otherwise designated by Owner. However, Smalldogbarks is not responsible for the health/well being of the animal. Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc.) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, food, medicines, pet food. Pet Owner authorizes any purchases necessary for the satisfactory performance of duties. Pet Owner agrees to be responsible for the payment of such items, as well as Service Fees for obtaining items, and will reimburse Smalldogbarks at check-out for all purchases made.
- Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend Smalldogbarks in the event of a claim by any person injured by the Pet.
- Future Services: I authorize this contract to be valid approval for services to permit Smalldogbarks to accept all future telephone, online, mail or email reservations.
- Smalldogbarks reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion determines that Owner’s pet poses a danger to the health or safety of itself, other pets, other people, or the Pet Sitter. If concerns prohibit the Pet Sitter from caring for the pet, the Owner authorizes the pet to be placed in a kennel (or previously arranged locale), with all charges (including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability) to be the responsibility of the Owner.
- Smalldogbarks agrees to provide services stated in this agreement in a reliable, caring and trustworthy manner. In consideration of the services as an express condition thereof, the client expressly waives and relinquishes any and all claims against the company and its employees, except those arising from negligence.
- Smalldogbarks does use Independent Contractors. Clients will be notified if a subcontractor will be used. Claims of negligence that involves a hired Independent Contractor, hired by Smalldogbarks will be the responsibility of the Independent Contractor.
- Client agrees to notify Smalldogbarks of any concerns within 24 hours of check-out.

- This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Client agrees to any future Smalldogbarks term changes relayed *verbally to the client*, mailed or emailed in writing to the client, or posted on our website under the heading Terms .
- The owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

Client/Owner Name: _____

Signature: _____ Date: _____

If you are authorizing release of your pet to someone else, please provide the name, and telephone number:

Name: _____ **Telephone No.:** _____

Smalldogbarks is insured by PSI, a copy can be located on our website

14 DAY CANCELLATION POLICY

- 10% of your total amount will be charged, if you notify us of your cancellation 14 to 8 days prior to your scheduled booking.
- 30% of your total amount will be charged, if you notify us of your cancellation 7 to 3 days prior to your scheduled booking.
- 50% of your total amount will be charged, if you notify us of your cancellation 2 days prior to your scheduled booking.
- 70% of your total amount will be charged, if you notify us of your cancellation 1 day prior to your scheduled booking.
- 100% of your total amount will be charged if you do not notify us of your cancellation.